



WARRANTY CERTIFICATE

Metra Australia warrants all of its products to be free from defects in material and workmanship for a period of 1-year from installation. In addition to this, Kupan warrants all lockers for a 10-year period according to the Kupan warranty terms.

Metra will, at its discretion repair, replace any part which in Metra's opinion, is found defective under normal use.

Warranty void on items misused, altered in any way, tampered with or serviced by anyone other than Metra Australia or its Authorised Service Partners.

We may send a technician to assess the faulty product, or we may require the product to be sent to us.

If we require you to send the product to us, we will provide you with the appropriate address and postage information via email or phone. This cost will be at the expense of the purchaser.

If you do find a product to be faulty within 12 months of the installation date and for reasons other than those listed in this document as exclusions please contact us at: admin@metraaus.com.au



NO OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE MADE. UNDER NO CIRCUMSTANCES SHALL METRA AUSTRALIA BE LIABLE FOR ANY LOSS OR DAMAGE ARISING FROM THE PURCHASE, USE OR INABILITY TO USE THIS PRODUCT, OR FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. NO INSTALLER, DEALER, AGENT OR EMPLOYEE OF METRA AUSTRALIA HAS THE AUTHORITY TO MODIFY THE OBLIGATIONS OR LIMITATION OF THIS WARRANTY.

Your Statutory Rights

Our products come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to have the product(s) repaired or replaced if they fail to be of acceptable quality and the failure does not amount to a major failure.

Customer:

Location:

Date: / /

Signature/Title/Date / /

1300 METRA AUS
www.metraaus.com.au

PO Box 531, Moonee Ponds, Victoria, Australia 3039